

Presence Agent
Tool Bar
inbound service
call becomes
software sale

Contact: Mr. John Williams ~ Salesforce - Developer Edition - Internet Explorer

https://na5.salesforce.com/0037000000b8ljv

Contact: Mr. John Williams ~ Salesforce - Developer E...

Home Campaigns Leads Accounts **Contacts** Opportunities Forecas... Products Reports Documents Dashboards

Contact
Mr. John Williams

Printable View | Customize Page | Help for this Page

Opportunities [1] | Cases [0] | Notes & Attachments [0] | Campaign History [0]

Contact Detail Edit Delete Clone Request Update

Contact Owner	Todd Gould [Change]	Phone	(813) 527-1042
Name	Mr. John Williams	Home Phone	(813) 966-8678
Account Name	NACR		
Title	Engineering Manager		
Department	Development		

30 PM

delete Clone

portunity

Action	Opportunity Name	Stage
Edit Del	Gold Package	Prospecting

Incoming call

New Accounts

Call information

Service:
RELATE TECH NEW ACCOUNTS (7001)

Phone no.:
(813) 527-1042

VDN/CDN: 7001 (Inbound URL) **Skill:** 8001 (Inbound URL)

Contact qualification

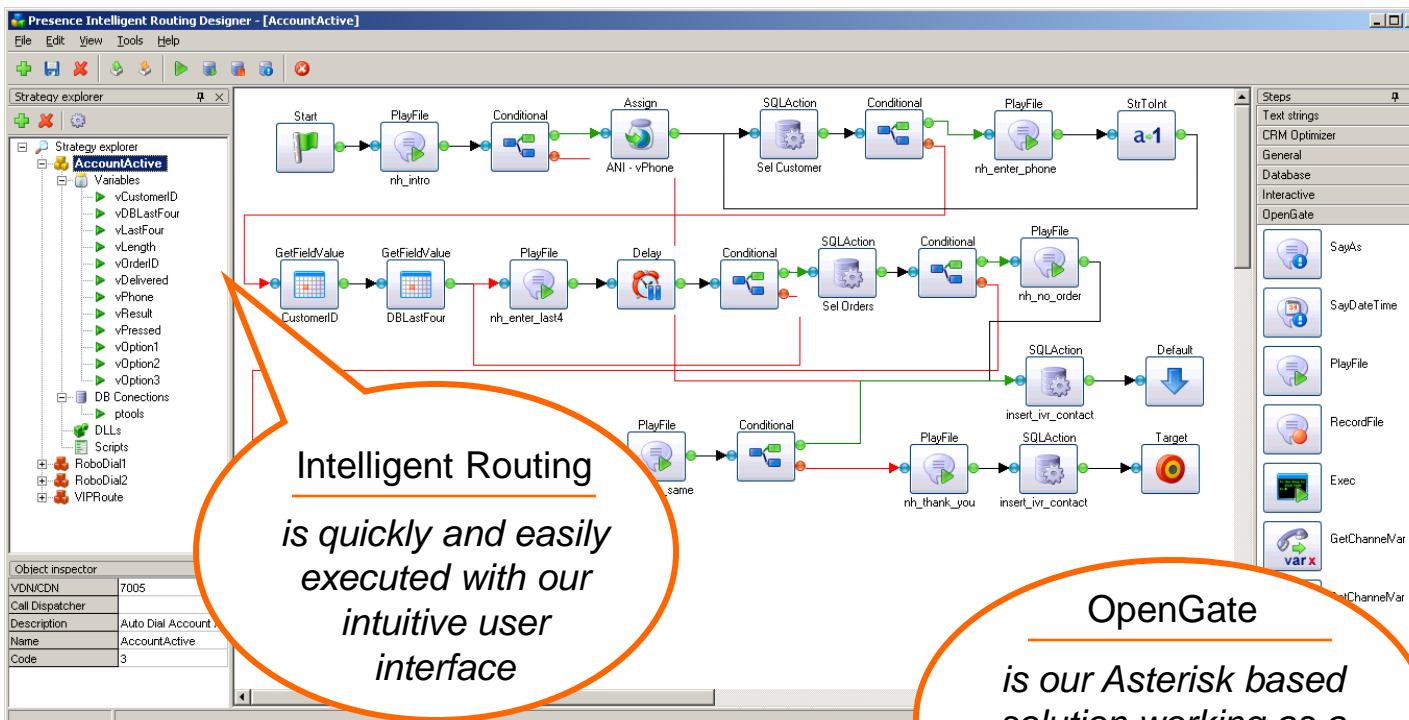
Valid Invalid

Capture next call!

until: 08/23/2008 00:00

Valid contact

- Service Issue
- Customer Service
- New Account Created
- Flagged for follow up
- Not Interested



Intelligent Routing
is quickly and easily executed with our intuitive user interface







OpenGate
is our Asterisk based solution working as a standalone or gateway to any PBX






Presence Technology
www.presenceco.com

A software provider specializing in advanced solutions for the contact center, delivers a complete call center solution suite that works along side any PBX or as a standalone system. Rich in capabilities including CTI, Predictive Dialing, Intelligent Routing and many other critical functions, the solution is easily implemented and managed.

Featuring a highly-qualified professional team, and network of strategic partners the company has helped customers across Europe, South America, South Africa and the USA, achieve their business goals and better serve their customers.

Presence Solution Suite

- Presence Voice Outbound 
- Presence Voice Inbound 
- Presence Messaging 
- Presence Internet 
- Presence Back Office 
- Presence Scripting 

- Presence Intelligent Routing 
- Presence IVR 
- Presence Recording 
- Presence Supervisor 
- Presence Custom Report 

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Call: 800-847-3309
 Email: Sales@Presenceco.com 